

Message: FW: ATA database**✉ FW: ATA database**

From Schott, Kyle **Date** Saturday, February 4, 2017 2:41 PM
To Kraft, Emily
Cc
Journal emily.kraft@oa.mo.gov
Recipients

Emily see below. Has this been an issue with others?

From: Crystal Gilliland [mailto:cgilliland@ccsomo.org]
Sent: Friday, February 03, 2017 4:34 PM
To: K Schott
Cc: Connie Koerner-Bean
Subject: ATA database

All of the Sikeston ATA clients are in the new database; HOWEVER, there were some casualties! My sanity being one of them. The system seemed to glitch and would randomly empty all of the content before it was saved. This happened at least 8 times as I was inputting 19 clients. Aggravating! Melody said she had the issue too; however, she thought it was "timing out" on her. I know that was not the case on mine as I was sitting at the desk and actively putting in the information.

Crystal Gilliland

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